

# **BLACKPOOL COACH HIRE LTD**

## **CONDITIONS OF HIRE AS FROM 27 JULY 2020**

“We” and “the Company” means Blackpool Coach Hire Ltd and “the Hirer” means the person, group, educational establishment, company, society or association etc making the coach hire service booking.

**Any objections to the following Booking Conditions must be received within 24 hours of receipt of booking. Failure to do so will be considered as acceptance of all Blackpool Coach Hire Ltd’s conditions and which will endeavour to carry out the booking. Payments should be made by bank transfer or, in some prearranged cases only, by cash or cheque.**

1. Any balance of payment to be paid not less than 7 days prior to the hire date unless otherwise confirmed.
2. The Hirer to ensure that passengers adhere to collection and departure times as failure to do so may lead to passengers being left behind at their cost and risk. No refund, part refund or discount will be given in this eventuality.
3. The Hirer is responsible for the conduct of passengers on the vehicle and for any loss or damage incurred and the full costs of repairs or replacements necessary.
4. Blackpool Coach Hire Ltd. shall not be liable for failure to reach or leave destinations at a desired time, or to fulfil a booking request due to weather conditions, traffic congestion, an epidemic or pandemic, civil unrest or any other matter which is beyond our control.
5. Any driver or servant of the Company can refuse to carry any passenger whose behaviour can be considered unruly.
6. Vehicles are only to carry up to the stated number of passengers which the Hirer has designated and agreed with the Company. This may be less than the legally certified passenger capacity of the vehicle. The Hirer must ensure that the number of passengers in their group does not exceed the certified carrying capacity of the vehicle at all times.
7. Our vehicles are maintained to a high standard however equipment breakdowns or component failure may occur at any time. Every endeavour will be made to provide a replacement vehicle however this is not guaranteed and it is not guaranteed how long it will take for a replacement vehicle to arrive to collect passengers.
8. Some company vehicles are fitted with non-standard facilities e.g. toilets, air conditioning etc. We will endeavour to provide these facilities where requested, however, due to operational reasons, these facilities may be withdrawn without notice. In this event no refund or reduction in hire charge will be made.
9. The Company reserves the right to provide alternative vehicle(s) to carry out the hire, other than those indicated.
10. The Company does not accept any responsibility whatsoever for the safety or custody of any personal items, belongings, purchases, luggage or any other items carried by any passenger or left on the vehicle.

11. We take pride in the cleanliness of all of our vehicles and we fully expect passengers to respect this. However, if the vehicle is in need of extensive valeting after a hire an additional charge will be made accordingly.
12. In the event of the vehicle becoming soiled as the result of a passenger or passengers vomiting in the vehicle, the Company will make an additional charge of not less than £50 which must be given by the Hirer to the Company immediately in cash by means of giving it to the coach driver.
13. Any changes to the routing, collection and drop-off points must be, at all times, confirmed with the Company in writing and not with the driver of the vehicle.
14. Prices are quoted on the information given by the Hirer as mileage, drivers' wages, fuel costs, DVSA Regulations, EU Working Time Regulations etc all affect the cost of coach hire. Any information such as collection and drop-off points should not be withheld as this may result in an inaccurate quotation being given. In the event of this happening the Hirer will be invoiced for the extra costs incurred for full payment to be made within 14 days.
15. Cancellation of booking 7 days or more before the hire date, or partial cancellation of coaches, results in loss of deposit. For clients issued with an invoice 25% of total hire cost for the cancelled transport will be charged.
16. Cancellation within 7 days of hire date results in 50% of the cost of hire to be paid.
17. Cancellations within 24 hours of hire date results in 75% of the full fee to be paid.
18. Blackpool Coach Hire Ltd reserves the right to refuse to carry any party. Any driver or servant of the Company can refuse to carry any passenger whose behaviour can be considered unruly or under the influence of alcohol or drugs.
19. No drivers, servants or agents of the Company are empowered to alter, amend or cancel any of these conditions.
20. Unless agreed in writing, the vehicles used on the hire are not available for the Hirer's use other than for the outward and return journeys. The vehicle(s) remaining at the drop off point/destination cannot be guaranteed and should not be assumed. Please make it clear at the time of obtaining a quotation if you require the vehicle(s) to remain at your disposal during the course of the hire duration. In this case the driver must be given free access to toilet and refreshment facilities and must be allowed to comply with drivers' hours regulations concerning break times/lengths and the working time directive.
21. No food or drink is to be consumed on the vehicle, unless agreed in writing, in which case all rubbish must be placed securely inside refuse bags and taken by the group for them to correctly and responsibly dispose of at the end of the coach hire.
22. All passengers must wear the seat belts provided in vehicles at all times whilst the vehicle is in motion. We do not accept any liability for injuries howsoever caused whilst travelling on board the vehicle if you fail to wear the seat belt provided.
23. The use of onboard audio/visual equipment is solely for the showing of material for which the Hirer/user holds full copyright or authority for public use.